TENGRI BANK

Tengri Bank JSCB
General licence of the Bank of Russia No. 369 of 25.08.2008
+7 (495) 369-99-44 · info@tengribank.com · tengribank.com

TENGRI BUSINESS · DOCUMENTS

Foreign trade and FX control

Edition of **30.09.2026** Document language: **English**

1. Subject
2. Terms
3. Rights and obligations
4. Liability
5. Changes to this document
6. Contacts and details

1. Subject

The procedure for registering foreign trade contracts, transfers to foreign counterparties, crediting export revenue and currency conversion in Tengri Business.

2. Terms

1. Registered contract: a foreign trade agreement assigned a unique number (UNK) by the bank under Bank of Russia Instruction No. 181-I.
2. Operation type code: the purpose code of the FX operation stated in the payment (e.g. 11100 – import payment).
3. Supporting documents report: information on contract performance submitted via the app.
4. Conversion: purchase or sale of currency at the bank's rate at the time of the operation.
5. Transit account: an account for crediting FX revenue before identification.

3. Rights and obligations

1. A contract is registered within one business day after documents are uploaded in the "Foreign trade & FX control" service.
2. Transfers abroad are executed after FX control checks; up to two business days.
3. The client must submit documents for an operation within the deadlines set by currency legislation.
4. Export revenue is credited to the transit account and transferred to the business account once the operation code is specified.
5. The FX control fee is per the tariff; the conversion rate is shown in the app before confirmation.
6. The bank notifies of revenue repatriation deadlines and upcoming contract dates in the "Tax calendar".

4. Liability

1. The bank and the client are liable in accordance with applicable law and the service agreement.
2. The bank is not responsible for failures caused by third parties, such as telecom operators, payment systems or external services, or for the consequences of the client sharing login data or confirmation codes with other people.
3. Nothing in this document limits client rights that cannot be limited by law.

5. Changes to this document

1. The bank may update this document. The current edition is always available in the app: More → About the app → Licences and terms. The edition date is shown at the top.
2. The bank announces material changes in the app in advance. By continuing to use the service after the changes take effect, the client accepts the new edition; if it does not suit them, they may stop using the service by contacting support.

6. Contacts and details

1. Questions about this document: the support chat in the app (More → About the app → Contact us), phone +7 (495) 369-99-44, info@tengribank.com.
2. Tengri Bank JSCB, General licence of the Bank of Russia No. 369 of 25.08.2008. Other bank details are available at a branch or in the support chat.