TENGRI BANK

Tengri Bank JSCB
General licence of the Bank of Russia No. 369 of 25.08.2008
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TENGRI BUSINESS · DOCUMENTS

Company and representatives' data

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1. Subject

What information about the company, its director and employees the bank processes, how it is used in statements and certificates, and how the company manages it in the app.

2. Terms

1. Company data: name, tax ID, KPP, OGRN, activity code, address, tax regime, headcount and turnover.
2. Representative: the director or authorised person whose passport details are kept under Federal Law 115-FZ.
3. Employee data: names and payment details for the payroll project; processed on the company's instructions.
4. App profile: data shown in "Settings → Data access"; edited by the company and the bank manager.
5. Statement and certificate: documents generated from profile data and account operations.

3. Rights and obligations

1. Company data changed in the app or by the bank manager applies immediately to transaction history, statements and certificates.
2. Issued certificates and statements are stored by the bank and are not altered; a new data edition applies only to subsequent documents.
3. The company may request the list of processed data and correction of inaccuracies via chat or at a branch.
4. The bank does not share company data with third parties except as required by law (tax authority, financial monitoring, court).
5. Employee data is used only to execute registers and is deleted when the payroll project ends.
6. Data is retained for 5 years after account closure in accordance with the law.

4. Liability

1. The bank and the client are liable in accordance with applicable law and the service agreement.
2. The bank is not responsible for failures caused by third parties, such as telecom operators, payment systems or external services, or for the consequences of the client sharing login data or confirmation codes with other people.
3. Nothing in this document limits client rights that cannot be limited by law.

5. Changes to this document

1. The bank may update this document. The current edition is always available in the app: More → About the app → Licences and terms. The edition date is shown at the top.
2. The bank announces material changes in the app in advance. By continuing to use the service after the changes take effect, the client accepts the new edition; if it does not suit them, they may stop using the service by contacting support.

6. Contacts and details

1. Questions about this document: the support chat in the app (More → About the app → Contact us), phone +7 (495) 369-99-44, info@tengribank.com.
2. Tengri Bank JSCB, General licence of the Bank of Russia No. 369 of 25.08.2008. Other bank details are available at a branch or in the support chat.